



Door Barricade Alert System FAQs

What can the Door Barricade Alert System do for my school?

TALOSYS Door Barricade Alert System is a smart, automated emergency notification solution for door barricade systems that instantly alerts teachers, administrators, emergency personnel, and crisis teams via email and SMS text message that a lock down event is in progress. The TALOSYS smart solution provides real-time visualization of floor maps that show when and where The Door Barricade Alert System has been activated.

What door barricade system(s) is the Door Barricade Alert System compatible with?

Currently, the Door Barricade Alert System is compatible with the Nightlock Lockdown 1 door barricade system.

What if we already have the Nightlock Lockdown 1 door barricade system installed?

The Door Barricade Alert System can be retrofitted onto the Nightlock Lock down 1 door barricade system within minutes and without altering the integrity of your current infrastructure.

What if we don't have the Nightlock Lockdown door barricade system?

Not a problem! The TALOSYS Door Barricade Alert System can be purchased with or without the Nightlock Lockdown 1 barricade hardware.

What if we have a different door barricade system in place already and don't want to replace it?

Let us know and we will look into the possibility of adding The Door Barricade Alert System to your existing door barricade system.

How long does it take to install the TALOSYS Door Barricade Alert System?

Total installation time will vary based on school size, but each individual installation takes only a few minutes.

What maintenance is required for the Door Barricade Alert System?

There is no maintenance required to maintain your Door Barricade Alert System. If a sensor stops working for any reason, we'll replace it for free.

How will we know if the TALOSYS Door Barricade Alert System is working or not?

You will receive scheduled status reports on your smartphone and computer so you can be sure that the Door Barricade Alert System will work if and when it's needed.

Who should we contact if we are experiencing trouble with our Door Barricade Alert System solution?

Please contact your sales representative for immediate assistance or email: help@talosys.io .

How long does a sensor typically last?

The TALOSYS Door Barricade Alert System sensors consume low power. One sensor can last upwards of 5 or more years.

Does the TALOSYS Door Barricade Alert System come with a warranty?

The Door Barricade Alert System provides a 30-day money-back guarantee and lifetime replacement warranty. If you are not satisfied with The Door Barricade Alert System for any

reason, you may return it for a full refund within 30 days. If a sensor stops working at any time, for any reason, we'll replace it for free.

How many rooms can we protect?

There is no limit. The Door Barricade Alert System solution scales instantly to meet the unique and specific needs of any size campus.

How many alert recipients are supported?

The TALOSYS Door Barricade Alert System can support an unlimited number of alert recipients.

How much does it cost?

The Door Barricade Alert System is designed to fit the needs of a variety of budgets, but the total cost will vary based on the unique size and needs of each school. Contact us for a free personalized estimate.

Is the TALOSYS Door Barricade Alert System only for schools?

The Door Barricade Alert System can protect beyond school campuses. The alert system can be used by other organizations such as offices, government, worship, airports, hospitals, and anywhere else lock down protection is needed.

How is the data protected?

Your privacy and security are top priorities for us. The Door Barricade Alert System protects data from end-to-end using AES 128-bit data encryption.

Do I need to have access to a computer to view the application dashboard?

The TALOSYS application dashboard is accessible via computer, smartphone, and tablet.